



Calgary Homeless
FOUNDATION

Call for Expressions of Interest
Permanent Housing with Supports
Ref: 19028

Closing Date: July 25, 2018 - Time: 4:00PM MST

Response Submission Contact: Aaron Li, Contract & Procurement Advisor
Calgary Homeless Foundation

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By accepting to take part in this Expressions of Interest process you agree to keep in confidence all information imparted to you in relation with this process, not to disclose it to third parties and not to use it for any other purpose than for the expression of interest.

1.0 Introduction

The Calgary Homeless Foundation (“CHF”) is a registered charity that was founded in 1998 to unify efforts to end homelessness in Calgary through the strategic and focused management of local resources. Our mission is to provide leadership in Calgary’s homeless-serving system of care (HSSC) to ensure it meets the needs of those who are experiencing homelessness. CHF provides the necessary backbone supports, and act as a catalyst and enabler for service providers and systems to work collaboratively towards optimizing client success. Together, we will end homelessness in Calgary.

2.0 Background

People experiencing homelessness with complex and multiple barriers to residential stability require a permanent housing model with intensive and intentional supports to achieve a sustainable exit from homelessness. These inclusive, community based supports can be achieved in a Place-Based, congregate living environment with a focus on individualized service planning and community development.

Working in partnership with HomeSpace society, the Calgary Homeless Foundation (CHF) funds and supports Housing First practitioner agencies to provide supports for clients residing in HomeSpace purpose built affordable housing buildings.

3.0 OPPORTUNITY INFORMATION

CHF is seeking specific Expressions of Interest (EOI) for the onsite, 24/7 programming and housing administration of a Permanent Housing with Supports (PSH) program for approximately 25 to 30 high acuity residents at a purpose built site. HomeSpace Society is currently constructing and planning the construction of four (4) PSH buildings over the next 2 years across various communities in Calgary. The first residents are expected to be moving in to the first building by December 2018. This EOI from CHF is inviting interested service providers to apply, to provide programming to these new PSH buildings.

At this time, this Call for Expressions of Interest is limited to those Service Providers who demonstrate sufficient program experience in Housing First performance to be eligible.

Annual Funding available for this programming will vary depending on location and number of housing units, but will be approximately \$900,000 per year. Funding for these program will be provided by the Province of Alberta.

To see details of the HomeSpace projects see: <http://www.homespace.org/our-portfolio/new-construction/>

4.0 ABOUT THE PROGRAM

Permanent Supportive Housing (PSH) is designed to remove the barriers individuals may face, in traditional market housing. It is a long term supportive housing model, without a length of stay limit, delivered in alignment with **Housing First** principles. Alongside financial assistance for housing through rental subsidies, residents are offered access to a range of support services, of which participation in is voluntary. Although tenancy is not time-limited, PSH programs still strive to improve clients’ housing stability, recovery and self-sufficiency long-term.

PSH activities may include case management; peer counseling; health and wellness support; linkage and referral to substance abuse treatment and mental health treatment; assistance with obtaining, maintaining or upgrading employment; improving self-sufficiency; and other services related to helping residents maintain housing on a long-term basis.

Recognizing that abstinence may be neither a realistic nor a desirable goal for some users (especially in the short term), the use of substances is accepted as a fact and the main focus is placed on reducing harm while use continues. Service Providers must be able to demonstrate a true dedication to evidence based **Harm Reduction** practices and assure they are incorporated in **Individual Service Plans**.

Due to the complexity of the individuals and population there will be no “one size fits all” program for the building. Each resident will require a distinct plan created to promote the healthiest lifestyle for that individual at that time, regardless of where they are. This must be done without judgment, using Housing First, Harm Reduction and client centered practices while promoting inclusivity in the larger community of the building. Current resident caseloads will be transferred to the new Service Provider.

The intention is for programs to utilize community, respect, safety and tolerance as the founding core principles of the service delivery. Clients should feel empowered to form a sense of pride and shared ownership of the program and their home. All clients of the building should be respected as unique individuals with value and purpose. Additionally, the program should consider how to build and manage relationships with landlord, neighbors and the community, and how to assist clients to integrate into their larger community such that clients, service providers and community members work together to ensure housing successes are maintained.

5.0 HOMESPACE SOCIETY

A Low Income Housing Management Agreement will be signed between HomeSpace Society as the owner and landlord and the new Service Provider as the administrator of the PSH site. The Service Provider will supervise and perform services and activities usual to managing the premises. HomeSpace Society will enter into a lease agreement with each resident. A role of the Service Provider is to work with HomeSpace Society to be proactive on property management and tenancy issues as well as community/neighbour relations.

6.0 EXPRESSION OF INTEREST

This is a call for Expressions of Interest only and does not require a full Program Outline and Budget proposal submission. This EOI will assist CHF in deciding next steps and will help to prequalify eligible service providers.

Applicants are required to complete and submit the non-binding EOI Application Form (provided) outlining your interest in this opportunity no later than July 25, 2018 at 4:00PM MST.

Service Providers moving forward in the selection process will be invited to attend an in-person PSH meeting with CHF.

7.0 PSH Meeting

The PSH meeting will be held on August 1th at 9:00 AM for **invited** Service Providers who meet the requirements through this EOI process. This meeting will provide information regarding the program and startup opportunities as well as next steps in the selection and contracting process.

8.0 CONFIDENTIALITY

By accepting to take part in this Expressions of Interest process you agree to keep in confidence all information imparted to you in relation with this process, not to disclose it to third parties and not to use it for any other purpose than for the expression of interest.

CHF will hold all information provided during the process confidential.

9.0 Additional Information

CHF Singles System Planning Framework

http://calgaryhomeless.com/content/uploads/SSPF_V116_2017-03-15.pdf

CHF Family System Planning Framework

http://calgaryhomeless.com/content/uploads/FSPF_V116_2017-03-15.pdf

CHF Eligible Cost Guidelines

<http://calgaryhomeless.com/agencies/funding/>

Calgary's Updated Plan to End Homelessness: People First in Housing First

<https://www.ihearthomeyc.com/wp-content/uploads/2018/03/Updated-Plan-to-End-Homelessness-in-Calgary.pdf>

Calgary Plan to Prevent and End Youth Homelessness – 2017 Refresh

<https://www.ihearthomeyc.com/wp-content/uploads/2018/03/Plan-to-End-Youth-Homelessness-Calgary-2017.pdf>

Plan to End Aboriginal Homelessness in Calgary

<https://www.ihearthomeyc.com/wp-content/uploads/2018/03/Plan-to-End-Aboriginal-Homelessness-in-Calgary-2012.pdf>

Thank you for your consideration of this call for Expressions of Interest.

Sincerely,

Aaron Li, Contracts & Procurement Advisor
Calgary Homeless Foundation