I AM HOME

Calgary Homeless FOUNDATION

2017 Report on Progress
For many people who are experiencing homelessness, a backpack IS their home.

Their life flows out of this simple container as it is their home and their self-identity. As long as they have their backpack, anywhere they are is considered home.

It contains their life, their memories and their necessities - essentially holding everything that they own.

For most, the act of leaving behind and putting down, what for many of us is an everyday object, is a major milestone in their journey out of homelessness, and it becomes a symbol of the life they previously led.

For many, truly coming home means coming to the realization that they can put it down and leave it behind - and that they do not need to carry their burdens or their lives on their backs any longer.
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Since 1998, the Calgary Homeless Foundation (CHF) has been leading the charge to end homelessness in Calgary. As the system planner for Calgary’s Homeless-Serving System of Care, we see the big picture of homelessness in Calgary, and we work with community to remove the obstacles that prevent people from finding their way back home. We promote collaboration between all orders of government, public sector service providers, foundations, homeless service providers - and all Calgarians - to provide easier and effective access to services and supports to end homelessness in our city.

It’s working. Homelessness has slowed, thousands have been housed and the system has evolved into Canada’s best - a coordinated and collaborative network of agencies and people working together. Calgary has become a recognized leader in the development of successful programs designed to end homelessness.

Let us show you how far we’ve come this year, and where we are going.

“Homelessness is slowing and the system of care is succeeding. We are helping a lot of people and making our city a better place to live, for all.”

- Diana Krecsy, President and CEO, Calgary Homeless Foundation
Over the past year, CHF has rebranded with a new look and feel. This new brand is comprised of four houses, and is a powerful representation of the four key pillars of our work.

Four is the number of stability and order, and symbolizes a strong foundation built on a people-centered focus and a balanced approach to decision making.

Through Indigenous teachings, we honour the four cardinal directions which correspond to the four aspects of being human - Spiritual, Mental, Emotional and Physical.

Our four core values:
- Catalytic Leadership
- Courageous Collaborators
- Evidence Inspired
- Vision Dedicated

Our four strategic pillars:
- Community Mobilization
- Research & Development
- Funder of Outcomes & Impact
- Public & Political Will
The Homeless-Serving Sector works with our community’s most complex and vulnerable people. As the system planner, we empower and mobilize the community by providing the tools, programs and resources to help front-line staff and volunteers be more effective. This ensures that we all continue to deliver the best service to Calgarians experiencing homelessness.

We lead people home by supporting training for prevention services, emergency shelter and outreach staff. We’re also engaged in ground-breaking initiatives such as the “Working with Homeless Populations: Practice Fundamentals” certification program, and we’re helping to prepare professionals to work effectively and ethically with people who experience homelessness. We’re educating practitioners on how to navigate a complex system composed of government, mental health, medical, social service and community-based agencies to better serve their clients.

The result? Staff make better educated decisions that will enhance how agencies are operating, and as a result, we’re all growing and becoming much more effective in improving outcomes for the people we serve.

<table>
<thead>
<tr>
<th>YOUR CONTRIBUTIONS</th>
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</thead>
<tbody>
<tr>
<td>Total Funds Raised:</td>
</tr>
<tr>
<td>755 Donations</td>
</tr>
<tr>
<td>586 Volunteers</td>
</tr>
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</table>
Housing Portfolio Transferred to HomeSpace Society

At our 2016 Annual General Meeting, the board announced that we would be transitioning our entire housing portfolio to HomeSpace Society (formerly Calgary Community Land Trust). This bold move provides the community with an independent entity that focuses on building specialized and affordable housing for vulnerable populations, including persons experiencing homelessness.

New System Planning Frameworks

CHF produced two key documents to improve care delivery: the System Planning Framework and the Family System Planning Framework. These documents outline the responsibilities of each and every mainstream partner and how they fit in the bigger picture. The documents create an interconnected response, driven by data, research and evidence, that help permanently end homelessness for those we serve.

Indigenous Strategy

The Indigenous population suffers a higher rate of homelessness than any other segment of society. Our Indigenous Strategy is an internal plan to integrate an Indigenous lens and awareness into all of the work we do. The new strategy lays out a plan to refine our work, identify priorities and execute implementation.

New Key Performance Indicators

From creation to implementation, developing our new Key Performance Indicators (KPIs) was a two year exercise. These new KPIs are important to ensure performance measurements contribute to an enhanced Homeless-Serving System of Care.

Continued Facilitation of Training Programs

Training programs increase skill levels in the Homeless-Serving Sector, specifically for individuals working in front-line agencies. In 2016 there were 1,491 programs offered and 1,195 people attended.

Working with Homeless Populations Certificate Scholarships

We believe in empowerment. 4 full scholarships (all for people with lived experience) and 21 partial scholarships were awarded in 2016. This totals $34,000 in scholarships given by CHF in the last year to help make Calgary’s Homeless-Serving System of Care even better.

The 7 Cities Online Learning Resource (SCOLR)

SCOLR is an electronic learning platform for Housing First practitioners across the province of Alberta. This program provides a modular learning experience and is an ongoing resource for Housing First best practices. There are 36 students currently accessing this program.

7 Cities Conference


During two and a half intensive and highly interactive days, over 400 delegates from across Canada attended 40+ sessions that focused on the four C’s of transformative action: Communication, Collaboration, Celebration, and Creation.
I Heart Home - Together We Can Do More

As a participating agency in the I Heart Home community initiative, we work hard to support and ensure the success of Calgary’s Homeless-Serving System of Care. We lend our support and empower our community’s agencies and front-line workers by telling their stories and supplying them with real-world tools to assist them in their social media and communications efforts. We also encourage and facilitate many high-leverage activities and partnerships such as the Calgary Recovery Services Task Force and the newly refreshed Calgary Youth Plan to End Homelessness.

Calgary’s Plan to End Homelessness launched in 2008, and it has provided the framework and focus for our community’s efforts to drive transformational change across the Homeless-Serving System of Care.

By the end of December 2018, we, as a community, are dedicated to:

1. **House More People**
   - Metric: House 10,000 people experiencing chronic & episodic homelessness (2008 - 2018)
   - Target: 10,000
   - Achieved: 8,482
   - To Go: 1,518

2. **Build More Futures**
   - Metric: Open 624 new dedicated permanent supportive housing units in Calgary (2008 - 2018)
   - Target: 624
   - Achieved: 487
   - To Go: 113

3. **Save More Lives**
   - Metric: Consistently maintain a 50% or greater reduction in the use of public systems
   - Metric: Maintain a 90% or better housing stability rate
   - Public Systems Usage Reduction: 69%
   - Current Housing Stability Rate: 92%
   - Client Satisfaction Rate: 65%
   - High-Leverage Activities: 3

Over the past 8 years of activating the guidelines established in Calgary’s original Plan to End Homelessness, (updated in 2011 and 2015), we have continually focused on creating better results for those experiencing homelessness and for those working hard to alleviate its impact on people’s lives, and our city. There’s no doubt we’ve achieved a great deal:

- We’ve housed over 8,000 people
- We’ve built over 450 permanent supportive housing units specifically for the sector
- We’ve achieved a 92% housing retention rate

As a community-led initiative, I Heart Home continues to inspire Calgary in its leadership role in the design and development of successful programs to end homelessness.

TOGETHER, WE CAN DO MORE

I Heart Homeyyc

ihearthomeyyc.com
“A home restored a large part of my life, and my dignity. I am now part of the community.”

- Horse
Leadership requires insights, and insights require knowledge. We empower our city’s System of Care and influence system change by leveraging the knowledge and expertise gained through our nationally and internationally recognized research. Coupled with our Homeless Management Information System (HMIS), which provides vital insights into homelessness, our research efficiently and effectively allows us to focus resources where they will have the most impact, and informs future programs and policies to benefit those experiencing homelessness.

Leveraging this vital resource, we create and improve life-saving rapid re-housing programs, supportive housing programs, and programs like Coordinated Access and Assessment - a program managed by CHF that provides a single point of entry into Calgary’s Homeless-Serving System of Care and helps prioritize system responses to meet the unique needs of individuals and families.

It’s about using our knowledge wisely to effectively facilitate change and utilize the resources that are necessary to address someone’s needs and promote a sense of self-empowerment and achievement - both vital pieces in limiting dependency on the system of care and enhancing people’s well-being.

<table>
<thead>
<tr>
<th>HMIS FACTS &amp; STATS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active Users: 684</td>
</tr>
<tr>
<td>Active Agencies: 26</td>
</tr>
<tr>
<td>Active Programs: 98</td>
</tr>
<tr>
<td>279 Individual service providers attended HMIS basic user training from 36 different agencies/organizations</td>
</tr>
</tbody>
</table>
RESEARCH:

Updated Research Agenda

CHF is gaining an international reputation as a leading contributor to applied homelessness research. In November 2016 we released our updated Research Agenda which outlines and discusses our past and future research initiatives.

Women and Homelessness

CHF is partnering with Dr. Katrina Milaney (University of Calgary) on a research project to identify current gaps in policy and service delivery regarding homeless women (and their children) with complex needs. In addition to CHF, research partners on this study include Inn from the Cold, the YWCA, the Canadian Observatory on Homelessness (COH) and Alberta Human Services.

Preventive Health Care Study

CHF continues to partner with Dr. Ron Kneebone (University of Calgary) on a study on preventive health care for persons experiencing homelessness. The study will assess the extent to which those receiving such health care experience improved housing outcomes.

Acute Care Intervention Study

CHF continues to partner with Dr. Ginetta Salvalaggio (University of Alberta) on a study looking at patients with high medical and social complexity. This research is looking at how acute care intervention is associated with reduced emergency department use to help health care and social service teams adapt their services to the needs of this unique population.

Homelessness Cost Saving Study

CHF researchers have recently begun an analysis of savings for the health and justice sectors stemming from formerly-homeless persons being placed into housing with professional supports. This research is being conducted by Dr. Ali Jadidzadeh, Dr. Nick Falvo and Mr. Jedd Matechuk.

DATA:

Point-in-Time (PiT) Count

As the first province to launch a Plan to End Homelessness, Alberta continued its leadership role in 2014 when it conducted the first province-wide PiT Count. Last year’s count, held simultaneously across the province on October 19, 2016, implemented measures toward a more standardized count methodology. Over 100 volunteers supported the count in Calgary by surveying and counting people sleeping outside. In addition, over 70 facilities provided data on those being sheltered, or under their supervision or care, on that night.

Data Sharing Initiative with University of Calgary

CHF partnered with the University of Calgary’s School of Public Policy for the First Annual Canadian Homeless Data Sharing Initiative. This event brought together 40 research experts from across Canada to explore best-practices in sharing information and data on homelessness. The Second Annual Canadian Homelessness Data Sharing Initiative, Data That Makes a Difference, was held in April 2017 in Calgary.

Data Sharing with Calgary Drop-In and Rehab Centre (DI)

This partnership means that the DI enters its data into the Homeless Management Information System. The result is a more accurate picture of homelessness in Calgary, and better data to support clients and housing placements.

Homeless Management Information System (HMIS) Enhancement

HMIS provides invaluable information to help boost the effectiveness of care. In 2017, our focus was to increase the use of HMIS in the System of Care, expand the use of HMIS as a collaborative case management tool and increase data alignment with the province/7 Cities.
As the system planner for Calgary’s Homeless-Serving System of Care, we integrate the system to connect people to the right resources so homelessness can end as quickly and compassionately as possible.

We fund 26 agencies operating 55 programs, and we keep these programs accountable to our funders by defining their level of service quality. We monitor how these programs function and compare with one another to reduce duplication of services and leverage resources more effectively. By providing the structure to enhance opportunities for service providers to work more collaboratively, we match residents with the right agencies and services to maximize their success.
Outreach

Last year, CHF provided funding for outreach through the Downtown Outreach Addictions Program (DOAP) at Alpha House Society and Outreach and Cultural Reconnection (OCR) through the Aboriginal Friendship Centre of Calgary (AFCC). Together, these programs provided 16,721 services to 3,776 clients.

Coordinated Access and Assessment (CAA)

In addition to our housing with supports programs, CHF coordinates client placement through CAA. In 2017 we handled 1,751 referrals for 1,520 singles and 231 families.

PEOPLE HOUSED IN 2017

916 RESIDENTS
PLACED IN HOUSING

HOUSING PROGRAMS:

Adaptive Case Management (5 programs) 16
Permanent Supportive Housing (16 programs) 435
Supportive Housing (19 programs) 465

SECTORS:

Families 158
Youth 87
Singles 671

PRIMARY RESIDENCE PRIOR TO INTAKE

Emergency Shelter 36%
Couch Surfing 34%
Outside 19%
Other 11%

ETHNICITY:

Caucasian 54%
Indigenous 34%
Other 12%

GENDER:

Female 50%
Male 49%
Other 1%

IMMIGRATION STATUS:

Canadian Citizen 95%
Permanent Resident 4%
Other 1%
“A home is a feeling. It’s much more than a house and four walls - it’s a connection. It allows me to reconnect with myself and live as who I am”

- Darren
As leaders, one of our primary roles is to enable the system to run smoothly for all. By supporting opportunities for our community to come together, build relationships and seek solutions we help our shared vision of ending homelessness become a reality.

We foster greater public awareness, facilitate advocacy and work hard to build a solid foundation of community relationships that are fundamental in ending the journey for those experiencing homelessness. We work with all orders of government to access the funding needed to ensure Calgary’s System of Care succeeds.

In addition, we speak on behalf of, and with those experiencing homelessness and those fighting homelessness, to make the world understand how the power of a home turns lives around. We help to create that bridge of understanding that gives those who are experiencing homelessness a place to come home to.

**Contributed to the Provincial and National Housing Strategies**

In response to the national housing crisis and the need for a National Housing Strategy, we prepared submissions to the provincial and federal governments. Key elements of the strategy included social media and online engagement, increase of nation-wide partner collaboration and engaging with policy makers.

**Homelessness Doesn’t Stand a Chance**

Raising awareness and engaging the community is a key component of our Public and Political Will pillar. The video, “Homelessness Doesn’t Stand a Chance” is an inspiring example of our homeless-serving community working together to ensure people have access to the right resources at the right time so that they can attain and sustain housing. [youtube.com/watch?v=IjEMWQkem0](https://www.youtube.com/watch?v=IjEMWQkem0)
Expanded Role for Client Action Committee (CAC)

The CAC played a key role in submissions to the Provincial and National Housing Strategies, providing guidance through the lens of the lived experience, which were also included in the Maytree & United Way’s submissions. The CAC participated in, and led a number of events and projects in the last year:

• Longest Night Homeless Memorial
• Coldest Night of the Year Walk
• 7 Cities Conference
• Canadian Alliance to End Homelessness Conference
• Point-In-Time Count volunteers
• Charter of Rights of Homeless Curriculum (Collaborative Project)
• I Heart Home Video(s)
• Working with Homeless Populations Certificate course

In addition, each CAC member has experienced personal growth thanks to their involvement. They have found new confidence in themselves and each other as they work together to help others escape homelessness.

Longest Night of the Year

CHF hosted the Longest Night of the Year (organized by the CAC) a memorial for individuals who have lost their lives in homelessness. It is a time to reflect on the high mortality rates of those experiencing homelessness, and the hardship that so many in homelessness face.

Expanded role for Youth Advisory Table (YAT)

The YAT is a group of individuals between the ages of 16-25 who have lived experience of homelessness. It provides valuable insights that will influence policy, improve services and raise awareness about youth homelessness. The YAT is an important initiative because it focuses on the root problems of youth homelessness, to help young Calgarians avoid falling into homelessness.

The YAT is a subsidiary of the Youth Sector Committee, which is comprised of a number of stakeholders and organizations in the youth-serving sector.

The YAT played a vital role in 2017:

• Getting programs for LGBTQ youth, like the Aura, a Boys and Girls Clubs of Calgary building that provides housing to 8 LGBTQ youth
• Contributing a major role in the Refresh of Calgary’s Youth Plan to End Homelessness
• Creating a community for youth to feel heard and supported
• 7 Cities Conference
• Helping youth finish school
• Homeless Awareness Day
“A home means a safe place to go at the end of the day. Cook meals, lay my head and not live in fear.”

- Theresa
We are just over a year away from the ten year mark of the launch of Calgary’s Plan to End Homelessness and we are stronger, more coordinated and more committed than ever to our shared vision of ending homelessness. Calgary Homeless Foundation and the Homeless-Serving Sector continue to make advancements in housing people, building purpose-built homes for vulnerable people and streamlining and integrating Calgary’s Homeless-Serving System of Care. By 2018, we are on track to house over 10,000 people.

Ten years and 10,000 people - that is a goal worth fighting for.

As a community, we have learned a great deal about what ending homelessness means. It’s not about ‘absolute zero’, it’s about ‘functional zero’. It is CHF’s goal to ensure that we have a robust and responsive system of care so that anyone experiencing homelessness has immediate access to the right resources and the right housing.

Our Homeless Management Information System provides vital insights into homelessness and allows our team to allocate resources to the areas of highest impact and recalibrate the system to better serve people at risk of, or experiencing homelessness. We are getting closer to our goals and we need to work collectively to ensure we are providing the best system of care to our most vulnerable Calgarians.

We see milestones being met, thanks to collective action. As a community we have opened 487 permanent supportive housing units and we are working hard to achieve the 2018 target goal of 624 units. We are excited to be engaging with community on more research initiatives, and we have had two research events focused on sharing research and data on homelessness from across Alberta and Canada: Data That Makes a Difference, and Research to Action, and it’s clear that research is most valuable when it’s geared towards making real, effective change in the lives of many.

We recognize the importance in doing more to engage the Indigenous community and ensuring that in our role as the system planner we consistently adopt and embrace an Indigenous lens into the work that we do.

As an organization focused on system planning and coordination, it’s important for us to foster community networks and encourage these networks to flourish. We are working both behind the scenes and innovating with community, and we need to keep going. We’re nine years into the plan and we’ve done so much - but we can do more. We are stronger, together. We are more effective, together.

Together, we can do more. We can house more people, build more futures and save more lives.

Cameron Bailey
Chairman of the Board

Diana Krecsy, RN, BN, M.Ed.
President & CEO
Calgary Homeless Foundation’s Board of Directors are all individuals who volunteer their time to CHF. Our Board of Directors and leadership team are individuals with experience across a broad range of sectors, including not-for-profit, business, academia, government and philanthropy. This depth and breadth provides the insight to guide Calgary’s Plan, the governance to manage risks and the skill to efficiently implement plans.

Cameron Bailey  Chief Strategy Realization Officer, WorldVision International (Chair)
Wayne Barkauskas  Lawyer, Mediator and Arbitrator, Wise Scheible Barkauskas
Jeff Boyd  Regional President, Alberta & Territories, RBC Royal Bank
Luana Comin-Sartor  G.M. Planning & Finance, Functions & Major Projects, Suncor Energy Services Inc. (Vice-Chair)
Gerald Chipeur  Queen’s Counsel, Miller Thomson
Tracee Collins  Commission Member, Alberta Utilities Commission
Trevor Daroux  Director General of National Aboriginal Policing, RCMP (Vice-Chair)
Colby Delorme  President, The Imagination Group
Ellen Dungen  President, EMD Consulting Ltd.
Stephanie Felesky  Community Volunteer
Lourdes Juan  Director, LMJ Consultants
Diana Krecsy  President & CEO, Calgary Homeless Foundation (ex officio)
Dr. Ron Kneebone  Professor and Director of Economics and Social Policy Research, School of Public Policy, University of Calgary
Alexandra Nuth  Senior Manager of Innovation, ATB Financial
Dr. David Ross  President and CEO, SAIT Polytechnic
Les E. Stelmach  Senior Vice President, Franklin Bissett Investment Management
Karen Young  President & CEO, United Way of Calgary and Area

Honorary Members:  John Currie, Brian O’Leary
Government member:  Brian Pincott, Councillor, City of Calgary
Our long term goal to end homelessness in Calgary will be served by focusing on the following three areas in 2017/2018:

1. **Systems Integration**

   Our Homeless-Serving System of Care is one of the best in Canada. We will continue to foster community service networks, collaborations and partnerships, and we will make it even better by influencing and advancing local mainstream systems integration with Alberta Housing, Social Supports, and Health Services.

2. **I Heart Home: 3 Things**

   We will galvanize broad stakeholder investment and action in support of community achieving the December 2018 targets as outlined by our 3 Priorities:

   1. People First in Housing First;
   2. Increase Permanent Supportive Housing Stock;

3. **Internal Operations and Capacities**

   We will continue to develop and refine Calgary Homeless Foundation's internal operations and capacities to uphold the delivery of our 5 Year Strategic Blueprint and enhance our proficiency as the system planner in service to the community.
We had a successful year ending March 31, 2017. Our revenues were $60 million and expenses were $57 million. Project disbursements remain our primary expenditure.

The significant change to our financial position was due to conveyance of affordable housing net assets and associated cash, receivables, payables, mortgages, loans, deposits, tenant and grant agreements to HomeSpace Society on September 30, 2016, resulting in a one-time expense of $65 million.

**Funding Sources**

<table>
<thead>
<tr>
<th>Source</th>
<th>Percentage</th>
<th>Total</th>
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<tbody>
<tr>
<td>Government of Alberta</td>
<td>68%</td>
<td>$40,877,673</td>
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<tr>
<td>Grants</td>
<td>14%</td>
<td>$8,371,051</td>
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<tr>
<td>Federal Government</td>
<td>14%</td>
<td>$8,350,629</td>
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<tr>
<td>Rental Revenue</td>
<td>3%</td>
<td>$1,518,463</td>
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<tr>
<td>Donations</td>
<td>1%</td>
<td>$603,584</td>
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<tr>
<td>Investment Income</td>
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<td>$137,771</td>
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<tr>
<td>Special Events</td>
<td>0%</td>
<td>$48,970</td>
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<tr>
<td><strong>Total</strong></td>
<td>100%</td>
<td>$59,908,141</td>
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**Funding Uses**

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<th>Use</th>
<th>Percentage</th>
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<tr>
<td>Project Disbursements</td>
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<tr>
<td>Administration</td>
<td>10%</td>
<td>$5,673,221</td>
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<tr>
<td>Real Property Costs</td>
<td>2%</td>
<td>$1,002,139</td>
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<tr>
<td>RESOLVE Campaign</td>
<td>1%</td>
<td>$644,576</td>
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<tr>
<td>Special Events</td>
<td>0%</td>
<td>$43,878</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>100%</td>
<td>$56,819,861</td>
</tr>
</tbody>
</table>
“A home re-ignited the spark within me and made me want to change who I am and become the person that I am, now, today.”

- Randy
This month, we mark the final year of the RESOLVE Campaign.

RESOLVE will create affordable and supported rental housing for up to 3,000 Calgarians through the collaboration of nine agencies. The nine agencies are:

- Accessible Housing
- Bishop O’Byrne Housing Association
- Calgary Alpha House Society
- Calgary Homeless Foundation
- Calgary John Howard Society
- Horizon Housing Society
- Silvera for Seniors
- The Mustard Seed
- Trinity Place Foundation of Alberta

RESOLVE’s mission is to create affordable rental housing with wrap-around support services for vulnerable and homeless Calgarians. The stability and support they receive in these homes helps them to live healthier lives. By doing this, we will reduce the cost to taxpayer-funded services like police, EMS, hospitals and the justice system by at least $34,000 per homeless person annually – so your tax dollars can be reallocated.

To date, RESOLVE has raised enough to provide 1,403 people with a safe, stable and affordable home. Over the last year, donors helped RESOLVE retire two mortgages, open four new buildings and break ground on three more projects.

We hope that you will join RESOLVE in its final year to support these urgently needed homes. Thank you for making Calgary a better home for everyone.

To meets its goals within Calgary’s Plan to End Homelessness, CHF is raising capital through the RESOLVE Campaign to support its housing collaborator, HomeSpace Society, in the development and building of up to 23 permanent supportive housing buildings for vulnerable Calgarians. In addition, opportunities for the retirement of mortgages on buildings owned by HomeSpace are also available. By providing capital for the construction of up to 23 new buildings for vulnerable Calgarians, we will be changing the landscape of homelessness in Calgary and making a lasting impact on the quality of life for Calgary’s most vulnerable citizens.

Gifts Designated to CHF - $10,000 and up

| ALBI Luxury by Brookfield Residential |
| An Anonymous Donor at the Calgary Foundation |
| Anonymous Donors (5) |
| Cameron Bailey & Gelaine Pearman |
| Beach’s Quality Drywall |
| David & Leslie Bissett Brookfield Residential Properties Inc. |
While government funding is paramount in CHF’s strategy to integrate and strengthen Calgary’s Homeless-Serving System of Care, private philanthropy is crucial as well. We all have a role to play in ending homelessness, and CHF donors are doing their part by supporting the following initiatives:

**Research and Innovation**

Donor gifts help CHF work to influence system change by leveraging the knowledge and expertise CHF provides through our nationally and internationally recognized research team.

**Community Engagement**

Donor gifts help CHF foster greater public awareness, facilitate advocacy and build a solid foundation of community relationships necessary to end the journey for those experiencing homelessness.

**Capacity Building**

Donor gifts support training for front-line staff and volunteers in Calgary’s Homeless-Serving System of Care.

**Greatest Need**

Undesignated donor gifts help CHF remain nimble, responsive and ready create more opportunities for significant impact in the homeless-serving sector.

Our heartfelt gratitude goes to all of our donors for their gifts of time, skill and resources.
To Our Valued Donors & Sponsors

Stephen Kaganov
Gerald Kachan
Julio’s Barrio (Kensington) Ltd.
Jill Jensen
Jim Jarrell
Ellis Jacob
Aimee & Brad Hughes
Laura Hudec
Foundation
The Hotchkiss Family
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Alison Smith
Betty Ann Smith
Garrh Smith
Unni Soelberg-Claridge
Margaret Southern
Jonaphan St. Clair
St. James Corner Restaurant
James Stanford
Chris Stang
Tracey Starkman
Betty Stein
Les Stelmach
John Schwartz
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Samuel Schwartz
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Sponsorships & Executive Projects
Scotiabank Calgary Marathon
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Bunny Segal
Elyssa Selucky
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Sentio Engineering
Nancy Shanoff
Ricki Sharpe
Mona Sherkin
Gary Shiff
Howard Shogilev
Charles Shephard
Andrea Shumka
Northleaf Capital Partners
Development Group
Barry Normore
Gary Nissen
Nicol Family Foundation:
at Toronto Foundation
Nesbitt Family Foundation
Helen Murray
Partners Inc.
Cathy Strand
Barbara Storwick
Stephanie Stimpson
Nancy Lynn Stevenson
Diane Stevenson
John Stevens
Les Stelmach
Betty Stein
Tracey Starkman
Sharon Woodward
Terry Zhou
Karen Young
Terry Zhou
Zahra Tavakolpour
Sara Zuckerbrot

Adrienne Gary
Generous Tickets
Genesis Builders Group Inc.
Bryan Glitter
Gibson Family Fund at
the Calgary Foundation
Gordon Gilchrist
Gary Gluckman
Peter Goldsby
Linda Gold
Donna Goldman
Miriam Goldstein
Beverly Gordon
Donald Gow
Gran Tierra Energy Inc.
Pamela Gray
Greengate Garden
Centres Ltd.
Rott Greenwood
Jim Griffiths
Robert William Grindle
Alexander E. Grossman
Foundation
Harold Gruman
L. Lee Guay
David Halifax
James Halterman
Lucille Hanson
Zelda Hanson
Ronnen Harary
Catherine harder
Gary Harris
Judith Harris
Harry Rosen Inc.
Richard Haskell
Janet Hatch
Jonathan Hausman
Heapprint - KIDS for a Cause Foundation
Heaven Artisan GF
Cuisine Incorporated
Annette Henry
Fred Henry
Sharon Herlich
Ben Herman
LI Hersfield
Brian Hester
Deena Hinshaw
Hassanali & Khatun Hirji
Charity Fund at the
Calgary Foundation
Teresa Hiser
Heather Hisey
Michael Hollend
Home and Away
The Hotchkiss Family
Foundation
John Howard
Laura Hughes
Aimee & Brad Hughes
Lynn Hult
Jane Humphreys
Phil Hunt
Christine Hutchinson
Evelyn Jacob
Jim Jarrell
Deb Jarvis
Jill Jensen
Joeys Only Franchising LTD.
Loudres Juan
Julio’s Barrino (Kensington) Ltd.
Gerald Kachan
Stephen Kaganov

Jeffrey Kallenberg
Kyle Kashuba
Peter Katsnelson
Lynne Kayns
Darrel Kemp
Stephen Kennedy
Carolyne Kyriakos
Mohammad Khan
Muhammad Khan
Caroline Kitchen
Diane Klein
Gary Koeher
Iris Kohin
Tom Kornya
Stan Krawitz
Diana Krency
Richard Krency
Sara Krenovsky
Janet Kuskin
Sarah Kutchker
Dave Kwinter
Gayle Kwinter
Labarre Family Fund at
the Calgary Foundation
Steve Laffleur
Sarah Laiken
Lynne Lappin
Jay Larrison
Holly Laskin
Dale Lastman
Margaret Law
Bruce Leboff
Jim Leech
Shella Leggett
Jeff Leonard
Mel Levitt
Lexus of Calgary
Gen Li
Phlip Lin
Shih Chen Lin
Shih Ting Lin
Mark Lipton
Lohnes Family Fund at
the Calgary Foundation
Katie Lokash
John Loosenmore
Ello Luongo
Jonathan Lytton
John Macbeath
Donna Mack
William MacLachlan
Naomi Malaffy
Machardy Masliah
Gerry Maldoff
Sam Marcushamer
Mardom Fund at the
Calgary Foundation
Market Eatery Inc.
Barbara Markman
Keane Marshall
Geoffrey Matus
Craig Maurice
Ann McGregor
Teresa McDonald
Margaret McGilvray
James McKibben
Kevin McNichol
Sari Meeson
Ken Metrick
Midtown Kitchen and Bar
James Midwinter
Gerry Miles
Lucy Miller
Monsson Concepts Inc.
Richard Morrison
Walter Moscovitz
Helena Murray
Miles Nadal
Therese Nagler
Nexis Rankine Foundation
at Toronto Foundation
Zach Newton
Nicola Family Foundation: James Nicol
Gary Nissen
Barry Normore
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Development Group
Novus Rocket
Pall Partners
Ellen Novak
Gretel Oehler
Office Trend Systems Ltd.
Oktolots Burns Investments
Inc. (Browns Socialhouse)
One 18 Empire
Carl’s Greek
Tom Oyster
Palomino Paintworks
Palmer Family Foundation
Andrew Patrick
Paul A. Labrecque
Professional Corporation
Gregory Pauling
Larry Pearce
Sidney Pate
Daniel Pekarsky
William Penner
Performance Waste
Management
Art Petrovski
Tim Pigott
Adam Pikvich
Phillip Porterance
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Pradera Natural Mexican
Food Products Corp.
Martin Prosserman
Lauren Quan
Rachel Quapp
Quarrywood Foundation
Richelle Raboinovitz
Dawid Rokowski
Ranchman’s Cookhouse
and Dancehall Inc.
Craig Rankine
Rayquest Holdings
Matthew Reich
Dali Ross
Faith Riback
Alexander Richman
Johanne Richman
Alan Rivait
Margot Roberts
Deborah Rickett
Gayla Rogers
Ariella Rohringer
Rosedale Tea Pacific Foods
Dinna Ross
Freida Ross
Ghita Ross
Helen Royer
George Rossolatos
Joanna Rotberg
Kerry Robinson
Allan Rothman
Rayquest Holdings
Cindy Johnson Royer Fund
at the Calgary Foundation
Robert Rubino
Jillian Ruby
Michael Russell
Michael Ryan
Souheil Saab
Paul Sabat
Simon Sabat
Barbara Salpe
Sherwin Samaida
Rita Sanchez
Lynda Saunders
Joanne Schaefers
Matthew Schamber
Allan Schnick
Lionel Schipper
Samuel Schwartz
Scotiabank - Donations,
Sponsorships & Executive Projects
Scotiabank Calgary Marathon
Michelle Seaburg
Brad Seaburg
Bunny Segal
Elyssa Selucky
James Seliger
Sentio Engineering
Nancy Shanoff
Ricki Sharp
Mona Sherkin
Gary Shiff
Howard Shogilev
Charles Shephard
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Helen Murray
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Cathy Strand
Barbara Storwick
Stephanie Stimpson
Barbara Storwick
Cathy Strand
Streetwise Capital
Partners Inc.

Andrea Sugar
David Sutin
Jodi Sutin
Swan Roof Consulting Inc.
Kayla Tall
Beverly B. Tallman
Tandem Expansion
Management Inc.
Ken Tamashiro
Heather Taxbock
Colle Taylor
THS Consulting
Terasip Foundation
Tenth Street Landings
Gastro Pub Ltd.
Mary Thrombystock
Third Academy
Benoit Thomas
Torys LLP
Nghia Tran
United Way of Calgary and Area
Universal Rail Systems
Upper Westside
Vita Quality Inc. (60th
and Ivy Modern Kitchen)
D.L Varnstone
Emery Varga
Victor & Bonnie Vogel
Gerry Wagner
Michael Wald
Sandy Wall
Ralph Wang
Sharon Weinstein
Lauren Weis
Teresse Weisberg
Robert Weinlein
Brent Welty
Diana Welty
Arm Wilson
Guy Wilson
Libby Winograd
Betty Windsor
E. Paul Wise
Lorraine Wise
Eleni Wiktineau
Tom Woertman
Women’s Canadian
Club of Calgary
Mary Lynne Wonfor
Amy Wood
Kathleen Woody
Sharon Woodward
Teresse Wright
Cheri Hua Wu
Kathy Wyatt
Kun Yeung
Cristin Tru Young
Karen Young
Terry Zhou
Zahra Tavakolpour
Sara Zuckerbrot

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"A home gave me faith, where before I had none."

- Phil
There are thousands of people working hard to end homelessness in this city. Front-line staff of dozens of organizations. Donors, volunteers, and supporters. Community partners, agencies, organizations, and stakeholders. Indigenous Government and Communities, Government of Canada, Alberta and the City of Calgary.

Together, we will grant every human being the basic right of a home.

Together, we will ensure all who want or need shelter shall have it.

Together, we will help Calgary take its rightful place as one of the world’s great cities.

Together, we are giving all Calgarians something to be proud of.

TOGETHER, WE CAN DO MORE.
CHF aims to provide all of our stakeholders with transparency and accountability. Any complaints or concerns with CHF can be anonymously reported through our external whistleblower line at 403.241.1821.

We also welcome your feedback on this report.